

TERMS & CONDITIONS OF TRADE

1. All orders must be submitted by 1500 hrs Singapore time (0700 GMT) for them to be processed on the same day. Any orders submitted after the cut-off time will only be processed on the next working day.
2. All orders must be submitted by fax or email. There will be no order-taking by phone.
3. Orders must observe the order unit requirement to be entitled to the prices listed in our standard trade price list.
4. Customers have the option to order loose namesets for selected teams and styles. Please enquire with your sales representative for further details. Take note that names in these sets may be supplied as loose letters, at the sole discretion of PSI.
5. No order changes or cancellations are permitted.
6. Goods sold are non-returnable, unless proven defective. PSI will return the goods in question to the supplier, who will then make the product quality assessment. Compensation is limited to either a replacement of the defective goods with the same non-defective product or a refund of the value of the defective product, at the sole discretion of PSI.
7. PSI is not liable for any player name or number changes.
8. PSI may cancel any orders which have not been fulfilled by our suppliers for at least 28 days, at our sole discretion.
9. A delivery charge will be imposed on all local orders (delivery within Singapore) valued at less than SGD1,000.00.